

INTEGRATED HEALTH CARE SYSTEM READINESS

CHECKLIST



Use this checklist to determine whether your current technology stack supports a truly integrated health care system or whether interoperability gaps are slowing care delivery, operations, and revenue.

1. Patient Data Accessibility

Question	Yes	No
Can providers access patient records from external providers during visits?	<input type="checkbox"/>	<input type="checkbox"/>
Do lab, imaging, and pharmacy results automatically appear in the patient chart?	<input type="checkbox"/>	<input type="checkbox"/>
Can clinicians view medications, allergies, and prior diagnoses from outside systems?	<input type="checkbox"/>	<input type="checkbox"/>
Are duplicate patient records automatically detected and resolved?	<input type="checkbox"/>	<input type="checkbox"/>

2. Front Desk to Clinical Workflow Integration

Question	Yes	No
Do digital intake forms automatically populate structured data into the EHR?	<input type="checkbox"/>	<input type="checkbox"/>
Does insurance eligibility verification occur before the visit?	<input type="checkbox"/>	<input type="checkbox"/>
Do scheduling, EHR, and billing systems update patient demographics simultaneously?	<input type="checkbox"/>	<input type="checkbox"/>
Can providers review complete patient history without switching systems?	<input type="checkbox"/>	<input type="checkbox"/>

3. Referral and Care Coordination

Question	Yes	No
Are referrals sent electronically with clinical notes and lab results?	<input type="checkbox"/>	<input type="checkbox"/>
Do referring providers receive updates when the referral visit is completed?	<input type="checkbox"/>	<input type="checkbox"/>
Can care summaries be securely exchanged with external providers?	<input type="checkbox"/>	<input type="checkbox"/>
Does your system support Health Information Exchange (HIE) connectivity?	<input type="checkbox"/>	<input type="checkbox"/>

4. Revenue Cycle Integration

Question	Yes	No
Does clinical documentation automatically flow into coding, billing, and claim review workflows?	<input type="checkbox"/>	<input type="checkbox"/>
Are eligibility checks and prior authorizations integrated into the system?	<input type="checkbox"/>	<input type="checkbox"/>
Do patient payment tools integrate directly with billing and EHR systems?	<input type="checkbox"/>	<input type="checkbox"/>

5. Interoperability Standards & Compliance

Question	Yes	No
Does EHR supports HL7 or FHIR APIs for data exchange?	<input type="checkbox"/>	<input type="checkbox"/>
System complies with ONC interoperability rules?	<input type="checkbox"/>	<input type="checkbox"/>
Integrations protected with HIPAA-compliant security?	<input type="checkbox"/>	<input type="checkbox"/>

6. Reporting and Operational Visibility

Question	Yes	No
Can leadership view operational and financial metrics in a single dashboard?	<input type="checkbox"/>	<input type="checkbox"/>
Do reports combine EHR, billing, and patient engagement data?	<input type="checkbox"/>	<input type="checkbox"/>
Can your team track patient flow, visit volume, and revenue performance in real time?	<input type="checkbox"/>	<input type="checkbox"/>

Quick Assessment

Count your "Yes" responses

15–20 Yes → Your organization is close to a fully integrated health care system

10–14 Yes → Integration exists, but workflow and data gaps remain

Below 10 Yes → Data silos likely affect care coordination and operational efficiency

Tip:

Practices with higher interoperability maturity typically experience faster workflows, better care coordination, and stronger revenue cycle performance.



Next Steps:

Moving Toward an Integrated Health Care System

Use this checklist to determine whether your current technology stack supports a truly integrated health care system or whether interoperability gaps are slowing care delivery, operations, and revenue.

Start with one high-impact integration

Focus on a workflow that affects both care and operations, such as digital intake → EHR, referrals, or EHR → billing integration.

Standardize how systems connect

Use interoperability standards like HL7 or FHIR APIs to ensure systems exchange structured data and remain scalable.

Strengthen patient data governance

Implement processes like Master Patient Index (MPI), role-based access controls, and audit trails to maintain accurate and compliant data sharing.

Expand integrations gradually

Once the first integration proves successful, extend connectivity across referrals, revenue cycle workflows, and patient engagement tools.

Curious how an integrated health care system actually works in practice?
See how CERTIFY Health connects clinical, operational, and financial workflows.

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